

## JOB November 2024 Online Submitted Comments

Name : Romaine Smith

Address:

[REDACTED]  
[REDACTED]  
[REDACTED]

Organization(s): N/A

Comment : ACJ has changed their "book" policy to require family/friends to jump thru hoops before the mailroom will deliver the book to an inmate. Prior to ACJ's policy change, Barnes & Noble (authorized publisher of ACJ) would mail the book/publication along with a "Packing slip" detailing the contents as well as the sender/receiver information. In light of the aforementioned facts, ACJ is requiring inmate family/friends to upload an additional copy of receipt already included in the box. Book ordered 9/21/24, arrived ACJ 9/30/24. Uploaded receipt online on 9/30/24. Today, is October 10, 2024. The book remains in the mailroom!?! Virginia State Penitentiary (Correctional Ofcr) Deputy Sheriff, Henrico VA Federal Bureau of Prisons' (Retired) HELP!!!!